



Quality Policy

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YFS Ltd is a not-for-profit organisation that delivers a range of services to the people of Logan and surrounds. We cater to people who are disadvantaged, vulnerable and who aspire to build their own community participation and independence. We also support the community outside of our funding responsibilities via YFS social enterprises.

The organisation has developed, implemented and continues to improve an accredited Quality Management System (QMS) in accordance with the ISO 9001 standard. The quality policy, quality manual, policies and procedures establish a framework to achieve the desired quality objectives through planning, implementing, controlling, and continuously improving our systems and processes.

Furthermore YFS extends its commitment to the community by adopting an integrated approach to the Quality Management System which in addition to ISO 9001 complies with both the Human Services Quality Standards, and National Association of Community Legal Centres (NACLC) Accreditation.