








Role description

Role Title	Intern Facilitator
Team	Responsible Men
Location	Slacks Creek
Classification Level	3.4
Reports to	Program Manager – Responsible Men

Our Vision - Building independence and participation.

Our Purpose - YFS backs people to overcome adversity and to thrive.

- Our Values** -
-  **Excellence** - we deliver high quality services and have high expectations
 -  **Integrity** - we act honestly and openly
 -  **Optimism** - we think and act with confidence about people and the future
 -  **Steadfastness** - we persist to overcome barriers and adversity with our clients
 -  **Courage** - we challenge ourselves and others to create change



YFS has a long history of working with and empowering First Nations peoples. The [YFS Cultural Framework](#) sets out our continuing commitment and the actions we will take as a community member, a service provider and an employer to back First Nations peoples to achieve their aspirations and thrive

YFS is committed to promoting a unified, harmonious, safe and inclusive community. We recognise that all types of diversities deepen and enrich our community and provide an invaluable asset for our future.

We pride ourselves on ensuring our services and work environments are safe, inclusive, welcoming and accessible for all, regardless of ethnicity, gender, gender identity and expression, sexual orientation, disability, or religion.

Primary purpose

This is a part-time 8-week internship opportunity. The Intern Facilitator will work within the Responsible Men team, which provides behaviour interventions primarily in a group setting with men who have used domestic and family violence. This is an opportunity for an individual new to the domestic and family violence behaviour change intervention work with persons using violence to be upskilled and mentored by specialists in the field. Upon completion, you will leave with a certificate acknowledging you meet the professional requirements to enter men's behaviour change work across the state.

Key accountabilities

Service delivery

- Observations of men's intervention groups and individual assessment interviews with the intention to progress to deliver these with supervision, with a clear focus on the safety of women and children, upheld through critical dialogue principles to support accountability and attitudinal and behavioural change.
- Shadow the Responsible Men program intake process to observe the information and referral support provided to men identified as using domestic and family violence, with the aim to progress to deliver program intake with supervision using motivational interviewing approaches.
- Participate in weekly risk meetings where possible to observe the ongoing collaboration between group facilitators and women's advocates, the ongoing assessment of risk and safety, risk management, and development and review of intervention plans for group participants.

External relationships

- Develop knowledge into the collaborative partnerships with other agencies and stakeholders to provide and maintain effective, accountable services for clients, and report on developments.

Leadership and values

- Apply YFS values, ethics, policies and procedures across all work practices. Contribute to the resolution of work-related matters by being honest, approachable and responsive.

Teamwork and collaboration

- Contribute to developing a cohesive team by participating in meetings, scheduled activities and team processes. Share information, communicate and present ideas in team meetings.
- Work with other team members to implement new and/or adapt existing work methods to improve service delivery. Identify and respond to changing needs of clients and/or YFS.

Professional accountability

- Use YFS and partner information and resources accountably.
- Undertake work in accordance with team standards and YFS policies, protocols, and procedures, including workplace health and safety, risk management, and relevant legislative requirements.
- Work within the standards and principles of safeguarding children and vulnerable adults.

Problem solving and decision making

- Identify and resolve problems and contribute to improving working processes and procedures to improve service delivery to clients.

Administration

- Enter data, maintain records and complete documents in line with YFS document management and record keeping procedures.
- Prepare relevant drafts of reports for clients or external agencies for review by line management.

Cultural respect

- Acknowledge the history and ongoing impacts that Aboriginal and Torres Strait Islander people experience
- Deliver services that are person and community centred for Aboriginal and Torres Strait Islanders and people from diverse cultural backgrounds.

Relevant skills, knowledge and experience

Experience and qualifications

In accordance with the Emerging Facilitator requirements in the *Perpetrator Intervention Services Requirements*, the applicant must hold one of the three below:

- A relevant three-year tertiary qualification (Degree in relevant discipline); or
- A minimum of two-years' full-time (or equivalent part-time) relevant professional experience; or
- completion of specialist evidence-based group perpetrator intervention training of at least 25 hours, AND a minimum of one-years' full-time (or equivalent part-time) relevant professional experience.

Knowledge and experience specific to the role

- Knowledge of the nuanced and intersectional drivers, dynamics and impacts of domestic and family violence and the dynamics of gender, power and control (note on-going and informal professional development and mentoring provided)
- Able to gain an understanding of person centred and trauma informed service delivery.
- Able to bring knowledge of intersectionality and diversity to form effective relationships with people from all background and identities.
- Ability to learn, obtain and apply knowledge of the *Domestic and Family Violence Protection Act 2012*, and *Child Protection Act 1999* and *Child Protection Reform Amendment Act 2017*.
- Ability to learn, obtain and apply knowledge of the *Domestic and Family Violence Information Sharing Guidelines 2017* and *Information Sharing Guidelines 2018*.
- Demonstrated organisational skills to plan and prioritise work efficiently and effectively, and to manage competing demands and priorities which include use of IT systems, data collection and high-quality administration and case notes.
- Effective communication skills to engage internal and external stakeholders.
- Teamwork skills with the ability to contribute to a productive, positive and harmonious team.
- Refer to the level 3 competencies in the Social, Community, Home Care and Disability Services Industry Award.

Other role requirements

- Work out of hours when required to respond to client needs and group needs.)
- Current Queensland C Class driver licence
- Current First Aid Certificate, or ability to obtain
- Current Positive Notice Blue Card
- Current National Police Check.

Additional information

An employee may be directed to carry out such duties as are within the limits of the employee's skill, competence and training. All employees are required to observe YFS' policies and procedures.