



# Using the Fair Work Ombudsman Website

## Checking Entitlements and Payrates

**It is important to make sure you are being paid correctly and you are receiving your entitlements as set out by the law.**

The Fair Work Ombudsman's website has a Pay and Conditions Tool (PACT) which will help you know which industry award applies to your job so you can find out what you should be getting paid.

If you find that you are not being paid correctly by your employer, you can take the following steps:

1. First, you should bring this issue up to your employer to see if this matter can be resolved internally or is occurring by mistake. For more information on how best to do this, please refer to [Fair Work Ombudsman](#).
2. If you have already raised this issue with your employer and they still refuse to pay you and you are a union member, you should contact your union representative for expertise and advice. If you are not part of a union, you can also contact organisations such as [YFS Legal](#) and [Youth Law Australia](#) for confidential legal advice before bringing a claim against your employer.
3. From here, you can make a [complaint to the Fair Work Ombudsman](#) for unpaid wages.



Fair Work Ombudsman  
[fairwork.gov.au](http://fairwork.gov.au)

### WHERE TO GET HELP



#### YFS LEGAL

Phone: (07) 3826 1599

Email: [legal@yfs.org.au](mailto:legal@yfs.org.au)

Website: [yfs.org.au/working-and-the-law](http://yfs.org.au/working-and-the-law)

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